



COME WITH US!

- Hurricane Beryl Recovery
- Proudly Certified
- Performance Scorecard
- Leadership Book Club
- Back-to-School Awareness

PRH GROUP AIDS IN HURRICANE BERYL RECOVERY

During the challenging aftermath of Hurricane Beryl, PRH Group, Bird Electric, and CenterPoint Energy united to support over 2.6 million customers of Houston, Texas. Despite the conditions & high temperatures, PRH Group's dedicated team worked tirelessly to swiftly and safely restore power. We express our deepest appreciation to our committed crew members and their supportive families for making this crucial mission a success.



PROUDLY CERTIFIED IN DIVERSITY AND EXCELLENCE



PRH Group is proud to hold a range of important certifications that highlight our commitment to safety and diversity. We are certified with VERO, ISN, and Avetta, demonstrating our adherence to the highest safety standards in the industry. In addition, we are honored to be diversity certified as a Women's Business Enterprise (WBE), Women-Owned Small Business (WOSB), and Minority Business Enterprise (MBE). These certifications reflect our dedication to fostering an inclusive environment which allows us to continuously deliver exceptional service and customized solutions for our customers.

CONTINUOUS IMPROVEMENT THROUGH EVALUATIONS

At PRH Group, we prioritize continuous improvement through performance evaluations. This month, DTE conducted a thorough team evaluation, resulting in satisfactory scores across all areas. These assessments sparked valuable discussions, enabling us to enhance our processes. Open communication with our customers is crucial for aligning with their objectives and ensuring success.



KICKING OFF OUR LEADERSHIP BOOK CLUB

Strategic planning and leadership development are central to PRH Group's mission. Our Leadership Book Club was launched this month to foster professional and personal growth among our leadership team, which plays a crucial role in advancing our strategic objectives. We express a special thank you to Coach Marcia Erickson for recommending our first read.



SAFETY FIRST: BACK-TO-SCHOOL AWARENESS



As we move into the new month, it's crucial to be mindful of safety, particularly with the upcoming school season. Children will be walking, running to catch buses, and crossing intersections, often without a full understanding of the potential risks. Let's come together and promise to adhere to speed limits, remain watchful, and guarantee that every child reaches school and returns home safely.

Thank you for being a part of PRH Group's journey. We look forward to continuing our work together and achieving great things in the months ahead!

We value communication and are committed to providing the best possible service to our customers. If you encounter gaps in our service, please don't hesitate to contact us for help. We are always available to collaborate with you on solutions to any electrical supply issues.



Thank you for taking the time to read our newsletter!
For any questions or concerns, please feel free to reach out to us at (989) 272-3074.